

## **CODE OF CONDUCT**

As accredited members of the Motor Industry Association of Zimbabwe we pledge to:

	1	To conduct business with the public while observing highest ethical standards throughout the Motor Industry.
MIAZ	2	To promote and protect the interests of the motoring public by observing and maintaining product and service standards that confirm to the best industry practice.
	3	To allow disputes and complaints between members and customers not resolved at enterprise level to be referred to MIAZ Complaints Office.